



3/18/2020

TENNESSEE facility: Questions and Answers:

Question 1: My employer closed because of COVID-19 and I am out of work. Can I file for unemployment?

Answer 1: When a Tennessee business closes to help slow the spread of the virus and temporarily has to lay off employees, those workers can collect unemployment benefits, if they meet other eligibility requirements.

Question 2: If I do not have a job waiting for me after the COVID-19 emergency, do I still need to do weekly job searches?

Answer 2: The state of Tennessee is working with the United States Department of Labor to find flexibility of the job search requirement. As of March 17, if you don't have a return to work date, you are still required to do job searches. We will update this page if that changes.

Question 3: My doctor has ordered me to quarantine because of COVID-19. Am I eligible for unemployment?

Answer 3: If you are quarantined or ordered to isolate by a medical professional or health authority, an upcoming executive order from Governor Bill Lee allows you to receive unemployment benefits if all other eligibility requirements are met and you intend to return to your job.

Question 4: How long will it take me to receive my money?

Answer 4: The COVID-19 emergency has created a tremendous amount of unemployment claims. The Department is processing them as quickly as possible. You can check the status of your claim on your Jobs4TN.gov dashboard.

Question 5: My elderly parent has COVID-19; can I leave work and collect unemployment while I provide care?

Answer 5: No. Federal and state law does not allow you to collect unemployment benefits.

Question 6: I am nervous about working in my building and would like to self-quarantine. Can I collect unemployment if I do not go to work?

Answer 6: No, you cannot collect unemployment benefits.



Information when filing for Unemployment (Tennessee):

Website to file claim: <https://www.tn.gov/workforce/unemployment.html>

Before you file, make sure you have the following:

Your Personal Information:

- Social Security Number
- Driver's License Number
- Address
- Telephone Number
- Valid email address
- Tennessee Unemployment Insurance claimants receive their benefits via the Tennessee Automated Payment (TAP) debit card or direct deposit. To receive benefits by direct deposit, you'll need to provide your bank routing number and account number.
- DD 214 Member 4 if you served in the military in the past 18 months

Your Employment Information:

- Last 18 months of Employment
- Last Day Worked
- Reason for Filing (e.g., quit, fired, lack of work, laid off or job eliminated, etc.)

Employer Information:

- Separating Employer's Name
- Separating Employer's Address
- Separating Employer's Telephone Number

